

SECTION-1 PART – A
DETAILED NOTICE INVITING TENDER (DNIT)

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprises)
OFFICE OF THE CHIEF GENERAL MANAGER CG CIRCLE RAIPUR

NIT No. CGCO-MM/11/32/2024-MM BSNL CG CO date 06.12.2024

1. E-TENDER is invited for and on behalf of BSNL by the CHIEF GENERAL MANAGER TELECOM, CG CIRCLE, Raipur from the eligible and experienced contractors for SLA BASED OFC MAINTENANCE & OTHER ASSOCIATED WORKS UNDER BILASPUR BA, BSNL, Chhattisgarh Telecom Circle for a period of one year and extendable by additional one year, on the same terms and conditions.

Sl. No	Name of Zone	Name of ZONE/OA	Total Route Length (RKM)	Estimated tender cost for SLA based OFC Maintenance (In Rs.)	Price of Bid Documents (In Rs.)	EMD (In Rs.)
1	ZONE-1	BILASPUR	760.13	53,02,965	1180	132574
2	ZONE-2	RAIGARH	541	36,91,500	590	92288
3	ZONE-3	SARGUJA	914	56,91,000	1180	142275

Note 1: The Approximate Length in Km as stated above is estimated only and BSNL reserves the right to vary the quantity to the extent of -25% to +25% of above specified quantity without any change in unit price or other terms & conditions.

Note 2: The scope of work involved in the Maintenance of Optical Fiber cable is defined in Section-3 Part-A. The successful bidder has to deploy minimum **one Fault Repair Team (FRT) for every 300 km length of OFC route.**

Note 3: Participation in this tender is not acceptable, whose field performance was found not satisfactory/who are debarred as per debarment clause.

Note 4: The Contractor will have to deploy FRTs for Preventive as well as Corrective Maintenance of OFC routes and take all measures to minimize occurrence of faults. The FRTs will report to DE in charge of BSNL office. In case of any OFC Fault, FRT has to move immediately to restore the fault and restore the OF Cable to maintain Minimum Time to Restore (MTTR), as per SLA Parameters.

Note 5: The contractor can be asked to work in any other area of Chhattisgarh Circle at the rate approved of this tender, if instructed to do so.

Note 6: The successful bidders shall have to engage specialized manpower for OFC pulling/Joining/Splicing/Termination of Fiber on FDMS/FDF, as approved as and when required by Engineer-in charge.

Note 7: The evaluation of the tender will be done on the total price quoted in the Price Schedule at Section-9 Part-B of the tender document.

Note 8: Period of Contract shall be one year from the date of agreement and extendable by additional one year. The approved bidder/s will have to submit the Performance Security Deposit /PBG valid for a **period of 18 months** from the date of signing of the agreement. In case the tender is extended for additional period, the contractor will have to deposit

additional PSD, valid for a period of another 6(six) months after completion of extended period.

Note 9: **Deleted**

Note 10: As per Ltr. F.No. CA/MMT/3-1/2018 dtd. 17.07.2018 as per, BSNL C.O., ND., the requirement of compulsory advertisement in Newspapers - as per GFR, 2005 - has been dispensed with. Advertisements in case of tenders above certain threshold value should be given on Central Public Procurement Portal (CPPP). Accordingly, this NIT is being published on e-procure website portal www.etenders.gov.in of NIC/CPPP & CG Intranet portal with link to www.chhattisgarh.bsnl.co.in.

2. Purchase of Document:

Tender document can be obtained by downloading it from the website www.chhattisgarh.bsnl.co.in Tender link. The official copy of tender document for participating in E-tender shall be available for downloading online on CPPP Portal www.etenders.gov.in from 18:00 Hrs. of **06.12.2024 onward up to 11:30 Hrs of 21.12.2024**.

The bidders downloading the document are required to submit the Tender fee amount (along with applicable GST) through Crossed DD/ Banker's Cheque issued by any Nationalized /Scheduled Bank in favor of "AO(A&B), BSNL, % CGMT CG CIRCLE RAIPUR payable at CG Circle Raipur Chhattisgarh-492007", along with their tender bid failing which the tender bid shall be left archived unopened/ rejected.

The Crossed Demand Draft/ Bankers Cheque or Original Cash Receipt should be submitted offline in the envelope as mentioned in **clause 4.2 of Section-4 Part-C**.

Successful Bidders are required to sign & submit the **Agreement of Contract (AOC)** (format as per Section 7(H)) along with the unconditional acceptance letter after receipt of 'Letter Of Intent' (LOI).

The Tender fee is non-refundable & non-transferable.

The MSE units shall be exempted from submission of Bid Security deposit & Tender Fee on production of requisite proof in respect of valid certification from MSME for the tendered item (please note that only 'Micro' and 'Small' category businesses are eligible for this concession). There is no exemption to MSE units/ bidders from submission of PBG and Material Security, which they will be required to submit, as applicable, if the tender is awarded to MSE units/ bidders.

Micro & Small Enterprise (MSE) bidders are exempted from payment of Tender Fee & Bid Security provided they submit current and valid Udyam Registration Certificate (URC) issued from the Ministry of MSME. Udyam Registration Certificate (URC), submitted by MSE bidder in their online bid for claiming exemption from Tender Fee & Bid Security, must be current & valid on the date of opening of Technical bid part. Micro and Small Enterprises (MSEs) registered under Udyam Registration are eligible to avail the benefits under the policy. In case of upgradation of Micro / Small enterprise, the exemptions or relaxation shall be as per directives issued by MSME for non-tax benefits in such cases.

3. Availability of Tender Document:

In case of Tender invited through e-tendering process, physical copy of the Tender document would not be available for sale.

Note 11: The Tender document shall not be available for download on its submission / closing date.

4. **ELIGIBILITY CRITERIA:** The prospective bidder should satisfy following conditions:

4.1 Registration of Firm : The Bidder shall be a company registered in India under the companies Act.

or a partnership firm/proprietor ship firm registered in India.

Scanned copy of the documents, as applicable, in support of registration of the Company/Firm/Proprietorship:

- The registration of the firm, authenticated copy of partnership deed in cases of partnership firm.
- Attested copy of Memorandum of association and Articles of Association duly registered with Registrar of Company.
- Duly executed Affidavit, stating that tenderer is the sole proprietor of the firm or any document issued by the taxation authorities establishing that tenderer is the sole proprietor of the firm, in case of proprietorship firm.

4.2 Financial Turnover: - Average Annual financial turnover (to be submitted certified by CA) during of last 3 financial years i.e. 2020-21, 2021-2022,2022-2023 should be at least **40%** of the tender estimated cost. Audited Annual Financial Reports in support of this is to be enclosed along with the bid to substantiate eligibility in this regard.

4.3 Solvency Certificate: -Certified copy of Solvency Certificate from the nationalized/scheduled bank of the bidder for **30%** of the estimated tender cost of BA has to be submitted. The Solvency Certificate should not be older than **6(SIX) MONTHS** from the date of issue of this Tender (DNIT).

4.4 Experience in terms of Technical Eligibility Criteria:

Bidders should have experience of having successfully completed SLA based OFC Maintenance/ OFC laying and associated works in single/multiple contracts in DOT/BSNL/MTNL/Central Govt. & their CPSUs/State Govt. and their PSUs during the last 7 (Seven) financial years ending last day of month previous to the one in which application are invited, and should be one of the following:-

OFC Maintenance completed works in any **THREE** years costing or quantity (in km) not less than the amount or quantity (in km) equal to **40%** of the estimated cost or quantity (in km) in each year during the last seven years.

OR

OFC Maintenance completed works in any **TWO** years costing or quantity (in km) not less than the amount or quantity (in km) equal to **50%** of the estimated cost or quantity (in km) in each year during the last seven years.

OR

OFC Maintenance completed works in any **ONE**-year costing or quantity (in km) not less than the amount or quantity (in km) equal to **80%** of the estimated cost or quantity (in km) in each year during the last seven years.

The experience certificate should be issued by the officer not below the rank of DGM (JAG Level officer).

4.5 Bidders should have office in the state of Chhattisgarh. Valid proof of office address is to be submitted.

4.6 The Bidder should also possess the following documents and self-attested copies of these documents should be submitted -

- (i) Valid EPF/ESI Registration Certificate.
- (ii) Income tax return filed copy for the last 3 financial years i.e. FY : 2020-21, 2021-22 & 2022-23.
- (iii) Solvency Certificate as per 4.3 above.
- (iv) Valid PAN Number.

- (v) Valid Goods and Services Tax (GST) Registration Certificate No(s).
 - (vi) A self-declaration on the company's letterhead along with the evidence that the bidder is not blacklisted by GST authorities. In case the bidder gets black-listed during the tenure of BSNL contract, then any loss of Input Tax credit thereof shall not be borne by BSNL due to default of the bidder.
 - (vii) In case of multiple GST numbers, all the numbers shall be provided at **Section-8: "Bidders Profile & Questionnaire"**.
 - (viii) **Near Relationship Certificate**, in case of proprietorship firm, the certificate will be given by the proprietor, for partnership firm by all partners and in case of limited company by all the directors of company.
 - (ix) The Bidder must not be black-listed for Telecom business by any Central/State Governments/ PSUs in India at the time of submission of bid. An undertaking must be submitted in this regard.
- 4.7 **The Bidder should NOT be a licensed Telecom Service Provider to provide Basic Services /Cellular Telephony Services/ Internet Services/ UASL/ NLD/ILD Services anywhere in India. Self under taking to this effect must be submitted by the bidder.**
- 4.8 A self-declaration on the company's letterhead giving List of employed skilled technical personnel and/or Undertaking regarding employment of skilled technical personnel has to be submitted by the Bidder.
- 4.9 The bidders shall submit necessary documentary proof showing that they meet the eligibility criteria in their Tender bid. All documents submitted should be self-attested by the bidder.
- 4.10 **Original "Power of Attorney"** in case person other than the Bidder signed the documents. The power of attorney should be for specific work (mentioning the NIT no.) in non-judicial stamp paper and not general power of attorney. Tender is liable to be rejected if power of attorney is not submitted accordingly.
- 4.11. Copy of valid Labour License as a proof of Registration with Central Labour Commission (under Contract Labour Act 1970) for submitted work experience and an undertaking regarding new labour license will be submitted by bidder after finalization of tender.

Note 12: The successful bidders shall have to engage specialized manpower for OFC pulling / jointing/ splicing/Termination of Fibre on FDMS/FDF as approved by Engineer-in charge.

Note 13:

- (a) The conformance to this requirement shall be explicit from the submitted certificates in the format provided at Section 7(G) as required in Clause 4.4 above.
- (b) In case any certificate submitted are covering for a period of more than two years, pro-rata amount will be assumed to arrive at the value attributable to two year period in order to evaluate eligibility in this regard.
- (c) Once the bidder has submitted his bid through E-Tender, it will be presumed that bidder has understood & accepted all the terms and condition of the tender and no correspondence at later stage will be entertained in this matter.

4. Bid Security/EMD:

The bidder shall furnish the bid EMD as per NIT in the form of BG/ Demand Draft/ Banker's cheque issued by any Nationalized /Scheduled Bank drawn in favour of **"The AO(A&B) O/o CGMT CG CIRCLE BSNL RAIPUR"**.

The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc are exempted from payment of bid security. However, they shall

furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for SLA based OFC Maintenance/ OFC laying and associated works or similar work, valid on the date of opening of the tender.

Bid Security needs to be submitted by bidder as per Format .

5. Availability of Tender Document & of submission of On line Tender: The tender document shall be available for downloading on portal :(www.etenders.gov.in & www.chhattisgarh.bsnl.co.in) -06.12.2024.

6. OFFLINE SUBMISSION :

The bidder shall submit the following documents offline to O/o AGM (MM), First Floor, Room No: 109, O/o CGMT CG CIRCLE BSNL Khamardih, Vidhan Sabha Road Raipur-492007 on **any date on or before bid submission end date or within 5 days after online bid submission end date**, in a Sealed Envelope. The envelope shall bear (tender name), the tender number and the words 'DO NOT OPEN BEFORE' (due date & time) **Online bid of the bidder only opened after offline bid document received from bidder. If already open the bid will be liable to be rejected::**

- (i) EMD – Bid security (original copy)
- (ii) DD/ Banker's Cheque or Cash Receipt from The AO (A&B) O/o CMT,CG CIRCLE BSNL RAIPUR against payment of tender fee or proof of payment if paid through NEFT/RTGS.
- (iii) Power of Attorney in accordance with clause 14.3 (a) of Section-4 Part-A and authorization for executing the power of Attorney as per clause 14.3 (b) & (c) of Section-4 Part-A. or self declaration of not applicability of the firm should be submitted
- (iv) Power of Attorney for DSC in accordance with clause 14.3 (e) of Section-4 Part-A (if applicable) along with Attestation of Specimen Signature of DSC holder by Company's / Firm's Banker as per clause 14.3(e) of Section-4 Part-A or self declaration of not applicability of the firm should be submitted .
- (v) MSE registration certificate if the bidder is claiming concession for Bid cost and Bid security.

Note 14: In case the date of submission (opening) of bid is declared to be a holiday, the date of submission (opening) of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid opening date due to any other unavoidable reason will be intimated to all the bidders separately on etenders.gov.in website.

7. Online opening of Tender Bids: 23.12.2024 at 12.00 PM

8. Place of opening of Tender bids:

In case of Tenders invited through e-tendering process, the Tenders shall be opened through 'Public Online Tender Opening Event (POTOE)'. BSNL's Tender Opening Officers, as well as, authorized representatives of bidders can attend the Public Online Tender Opening Event (TOE) from the comfort of their offices. Kindly refer clause 6 of Section-4 Part C of Tender document for further instructions.

9. Tender bids received after due time & date will not be accepted by the online system.

10. Incomplete, ambiguous and Conditional Tender bids are liable to be rejected.

11. The CGMT, BSNL CG Circle reserves the right to accept or reject any or all the bids without assigning any reasons whatsoever and he is not bound to accept the lowest Tender rate.

12. Tender document for e-bidding process can be downloaded from the e- tender portal www.etenders.gov.in following the Link – "e-Tender" from 06.12.2024 onwards.

The bidder shall furnish a declaration in his Tender bid that no addition / deletion / corrections have been made in the downloaded Tender document being submitted and it is identical to the Tender document appearing on the e-tender portal www.etenders.gov.in.

In case of any correction/ addition/ alteration/ omission in the Tender document, the Tender bid shall be treated as non-responsive and shall be rejected summarily.

13. Deleted

Note 15: All documents submitted in the bid offer should be preferably in English. In case the certificate viz. experience, registration etc. is issued in any other language other than English, the bidder shall attach an English translation of the same duly attested by the bidder & the translator, to be true copy in addition to the relevant certificate.

Note 16: All computer generated documents should be digitally signed/ Ink signed & self-attested by the bidder/vendor organization. Tender document(s) should be signed by tenderer or his authorized representative along with seal on each page of the bid document. Bid will be liable to be rejected if online documents are not submitted as mentioned above.

The bidder shall submit the offline documents in Original on any date on or before bid submission end date or within 5 days after bid submission end date as specified above. Online bid of the bidder shall be opened only after offline bid document envelope is received from the bidder. If already open the bid will be liable to be rejected.

SECTION-1 PART – B

PROVISION OF EDUCATIONAL ORDER

A vendor seeking to obtain an educational order in BSNL services will be expected to participate in a bid for a tender. Educational Order shall be placed to vendor who will fulfill the minimum eligibility criteria. The order can be placed upon him subject to the BSNL guidelines for Educational Orders on vendors.

Quantity of order would be up to 10% of total quantity of works under tendering process at a price which is at least 10% less than the L-1 bidder's approved price.

Minimum eligibility criteria for Educational bidder are mentioned below:-

1. Bidder is exempted from Prior Experience & Turnover criteria.
2. The Bidder should be a company registered in India under the companies Act 1956/2013 or a partnership firm/proprietorship firm registered in India as mentioned in NIT.
3. Bidders should have office in the state of Chhattisgarh. Valid proof of office address is to be submitted.
4. The Bidder should also possess the following documents and self-attested copies of these documents should be submitted along with the tender document: -
 - (i) MSE/NSIC bidders shall furnish Valid UDYAM Certificate along with the bid clearly showing its validity as on date of opening of the bid.
 - (ii) The bidder should have Valid PAN No.
 - (iii) Bidder should have the valid EPF & ESIC registration certificate on the date of issue of NIT.
 - (iv) Bidder should have the valid GSTIN registration certificate.
 - (v) In case of multiple GST numbers, all the numbers to be provided as an Annexure.
 - (vi) Bidder is to pay requisite tender processing fee as defined for the tender.
 - (vii) Bidder will pay EMD cost 25% of the actual EMD cost of the tender.
 - (viii) Bidder will submit Solvency certificate from nationalized/scheduled bank of the tenderer of Rs.10% of total Estimated cost of tender.
 - (ix) Eligible Educational bidder will have to pay requisite amount of Performance Bank Guarantee as well as Material security cost as mentioned in the tender document.
 - (x) A self- declaration along with the evidence that the bidder is not black listed by GST/BSNL authorities and MTNL/TCIL/ITI/RITES/HCL/PGCIL/RailTel / any other Govt.(Central/State) undertakings as the case may be.
 - (xi) A self-declaration on the company's letterhead along with the evidence that the bidder is not blacklisted by GST authorities. In case the bidder gets black-listed during the tenure of BSNL contract, then any loss of Input Tax credit thereof shall not be borne by BSNL due to default of the bidder.
 - (xii) No-Near Relative Certificate, in case of proprietorship firm, the certificate will be given by the proprietor, for partnership firm by all partners and in case of limited company by all the directors of company.
 - (xiii) Educational Bidder should have the technical capability to carry out the work as mentioned in the Scope of work segment of the tender with respect to MAN /Machine & Material.
 - (xiv) If the Educational bidder is not able to carry out the work within the stipulated time mentioned in the work order then it will be handed over to the L1 bidder at L1 price.
 - (xv) The Bidder must not be black-listed for Telecom business by any Central/State Governments/ PSUs in India at the time of submission of bid. An undertaking must be submitted in this regard.
 - (xvi) Educational bidder shall NOT be participated in Financial Bid of the tender.
 - (xvii) Educational order quantity of 10% will be distributed among up to two bidder only.

- (xviii) In case of more than two bidders then Educational order quantity can be maximum up to 15% of total tender quantity, which will be equally distributed among the first three (3) bidders submitted in online tender portal.
- (xix) This concept is applicable to procurement of services which are divisible in nature such as SLA based OFC maintenance, Rehabilitation cum patch work of existing OFC routes, power plant module repair, Installation & commissioning of Battery & Power plant, etc.
- (xx) Educational Bidder should submit Technical Proposal Outlining their understanding regarding Project Scope, Methods and Available resources with them.